

IZELLE DEAN TRADING AS ZELL MAKEUP ARTIST
TERMS AND CONDITIONS

APPLICABILITY

1. These Terms and Conditions are intended to facilitate a sound contractual arrangement between Zell Makeup Artist and clients securing her services. As such, it forms the written Agreement between Izelle Dean and clients including persons for whom the client acts as an agent or representative.
2. Client is any person who places and confirms a booking whether in writing or verbally for services offered by Zell Makeup Artist. Confirmed bookings will constitute a binding agreement between Zell Makeup Artist and the client according to the Terms set out herein.
3. The same Terms shall apply to persons for whom the client confirms bookings for Services. Such persons shall be regarded as additional guests or clients.

SERVICES

4. The Services available from Zell Makeup Artist are restricted to those set out in the Services Section of the website www.zell.co.za

PROVISIONAL RESERVATIONS AND CONFIRMED BOOKING

5. All 3 steps of the reservation and booking process must be completed to ensure a confirmed booked.
6. **Step One - enquiry and provisional reservation:**
An enquiry with Zell Makeup Artist must be made to check date availability. An agreed date can be reserved for 7 days.
7. **Step Two - booking:**
A booking form must be completed and submitted. The form will be sent via e-mail once availability has been established. Proof of payment of the non-refundable deposit must accompany the booking form. It is the client's responsibility to ensure that proof of payment is actually received.
8. **Step Three - booking confirmation:**
Upon receipt of the booking form, Zell Makeup Artist will confirm the booking in writing. The booking is not binding until such confirmation is made following reflection of the funds in Izelle Dean's banking account.

PREPARATION, PLANNING AND TRIALS

9. Preparation and planning for the event can be undertaken telephonically and/or in writing.
10. Unless otherwise arranged and agreed under exceptional circumstances such as illness or incapacity, hair and makeup trials must be completed at the Zell Makeup Studio, 56/58 Dorp Street, Black Horse Centre 2, Stellenbosch, South Africa, 7600.
11. Trials are subject to:
 - One makeup and hair styling trial for the bride for a maximum of 3 hours. Additional bridal trials can be arranged and may be subject to additional fees by prior mutual agreement.
 - The use of style looks and products planned for the event day;
 - Additional guests/clients being excluded from trials unless specific alternative arrangements are made for them to also complete trials;
 - Being completed on a date as close to the event/wedding as possible, arranged by mutual agreement.

12. The bride/client is responsible to ensure that for trials and the event/wedding day, they and additional guests/clients:
- Inform Zell Makeup Artist of any allergies they have;
 - Wash their hair one day prior to the trial and event/wedding day;
 - Avoid all skin treatments such as facials, chemical peels and similar within 14 days of the trial and event/wedding day which could have severe adverse effects and even ruin make-up and styling on the event/wedding day.

TERMS OF PAYMENT

13. Any outstanding fees must be settled at least 3 working days before the event to allow for bank clearances.
14. Where travel is required beyond the municipal boundary of Stellenbosch, a round-trip fee of R4.50 per km will be due for Zell Make-up Artist and where necessary, for each member of her team as may be required and agreed prior to the event.
15. A "waiting time " fee may be charged as per the Zell Makeup Price Guide for extra time that Zell Makeup Artist is required to stay on at the venue after the event/wedding has started.

INDEMNITY

16. Neither the Bride/client, nor any of her bride's maids, mothers, sisters and/or additional guests or clients receiving any of the services in terms hereof, shall have any claim of any nature whatsoever, save for gross negligence and willful misconduct, against Zell Makeup Artist and/or any of Zell Makeup Artist's assistants for any loss, damage or injury they may directly or indirectly suffer as a result of them receiving any of the Services as contained herein.
17. Zell Makeup Artist undertakes to use only the best and most professional make-up products on all her clients.

SIGNED IN ACCEPTANCE TO THESE TERMS AND CONDITIONS BY:

THE BRIDE/CLIENT

Name & Surname:

Date:

Signature: _____

PERSON RESPONSIBLE FOR PAYMENT (IF NOT THE BRIDE/CLIENT)

Name & Surname:

Date:

Signature: _____

